



# RWA | 2021

## SERVICES BROCHURE

# We are RWA

Compliance Consultancy • Consultancy Solutions • E-Learning Solutions

RWA is one of the largest business consultancies operating in the UK general insurance market. The business was established in 1992 and uses its wealth of experience to meet the needs of a client base of around one thousand insurance broker firms.

## Understanding your needs

RWA will help you make sense of the regulator's expectations and how they apply to you and your business. We can help in the following areas:

- FCA Regulation
- Conduct Risk
- SMCR
- Insurance Distribution Directive
- Training and Competence
- Operational Resilience

# Compliance Consultancy

We provide comprehensive compliance support packages that are clear, affordable and effective. Our most popular support package includes access to an assigned business manager, plus:

- Compliance Health Check
- Compliance Visit
- 2 hours' distance support
- Development Zone licence
- Suite of Compliance Templates
- RWA weekly e-newsletter

Other support packages are available. Please contact us for details.

## Compliance Health Check

Our Compliance Club plans start with our market-leading compliance health check, which serves to identify risks. We will pose pertinent and searching questions across 12 key areas and give you an independent overview of your business, with a list of actions and checks that you will need to prioritise.

# Consultancy Solutions

Sometimes firms need more than a standard compliance package as specific challenges arise. RWA can help provide bespoke solutions for the needs of you and your business across a wide area, including:

- Strategies for Growth
- Business Planning
- Sales and Marketing
- Mergers and Acquisitions
- Management Buyouts
- Product Design
- Succession Planning
- Data Protection
- FCA Enforcement Support
- Systems and Controls
- Training and Competence
- Disaster Recovery Planning
- Bespoke E-Learning Solutions

We will discuss your requirements with you and propose an affordable solution aligned to your business needs.



# E-Learning Solutions

Designed specifically for insurance brokers, the Aviva Development Zone, run by RWA, contains **over 750 e-learning modules** on topics such as general insurance, regulation, corporate governance, human resources and business skills.

It includes content specifically designed to help firms meet the CPD requirements of the Insurance Distribution Directive (IDD) and contains a wealth of material on the Senior Managers and Certification Regime (SMCR) and the Conduct Rules.

Our easy-to-use platform allows you to take control of your team's training and development and provides a comprehensive suite of reports to help you to demonstrate compliance with training and competence requirements.

Every feature and course that we build for the Aviva Development Zone is available to all licence holders for a standard licence fee, with no hidden or extra costs.

Find out more about the Aviva Development Zone and how it can help you!  
Book a free demonstration or 14-day, no obligation trial at:

<https://www.mydevelopment.zone>

# Want to know more?

## Contact Us

To find out more about RWA's services, [visit our website](#) or please get in touch!



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 **RWA**  
BUSINESS CONSULTANCY  
Honesty | Integrity | Professionalism